

ANNUAL REPORT 2018





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FOREWORD

ESTHER VEENSTRA

FOREWORD

In the past year we have reached new heights. The HRIF team has expanded, changed and has delivered amazing work yet again. We look back on 2018 with pride.

On the 1st of January 2019, I became the new CEO of HRIF. This is an amazing opportunity and commit to giving it my all. I will put my heart and soul into HRIF. Sometimes with a little bit of guidance from my father Max.

In the year ahead, we will keep supporting and setting up projects; we will continue to send aid to Eastern Europe and the Middle East. As you will read in this report the situation in those areas are still dire and help is still needed.

I would like to thank everyone who has helped us in the past year. Together we sent almost 100 trucks and containers full of aid to these areas. So, a big thank you to everyone who has helped us financially and spiritually but also a huge thank you to our volunteers who help us sort stock and sometimes even help with loading a truck. We feel blessed that so many people are involved in our mission. I know that together, we can help millions of people in need.

- Esther Veenstra

ABOUT US

HRIF

In 1997 HRIF was founded to help those in need. The focus of HRIF is on helping the most vulnerable people and groups in emergency situations all over the world. HRIF helps by sending aid, including clothing and food. We collect and sort goods in our warehouse in Weesp, the Netherlands. Once the goods are combined, we arrange transport to our local partners on the ground, who then distribute the aid.

We collect donated goods and aid from companies and organisations. Together with our local partners on the ground we assess the needs of the communities we support and distribute the required goods efficiently. Our local partners always have good knowledge of where help is most needed and have the right expertise for the distributions so that they are fair and safe. HRIF is always sensitive to local customs and authorities regarding import rules and importation regulations. This method of working allows us to offer targeted and rapid large-scale help.

The people who receive our help are vulnerable people and groups including children, women and the elderly in countries such as Ukraine, Romania,

Israel, Iraq, Kurdistan and Moldova. HRIF focuses on sending clothes, shoes, blankets, food, medical equipment, medicines and (hospital) beds.

When we receive a large donation of toys we will send it to warzones and refugee camps. At first glance, it may seem that toys aren't a necessity of life but for children it is important to be able to play. However being able to play is of vital importance for children. By playing, children begin to process the things they experienced, they learn to socialise and to communicate. Every child has the right to play. That is why we believe it so important to send toys to children who don't have any.

The impact of sending and distributing aid in emergency situations and ongoing projects is incredible. Time and again people say that this is a sign of hope in an otherwise hopeless situation.

Both our office and warehouse are located in Weesp just outside of Amsterdam. We work here with a small team of employees and volunteers.





ABOUT US

BOARD MEMBERS



Max Veenstra
Chairman



David Lazowski
Treasurer



Krzysztof Furgala
General board member

MISSION & VISION

HRIF

MISSION

HRIF collects goods to deliver and distribute this to people in need all around the world. For example, we deliver aid to refugees in Iraq, the internally displaced people in Ukraine, the Romani in Romania and the elderly people in Moldova.

VISION

Our vision is to help people worldwide. Especially the most vulnerable groups who live in warzones, refugee camps and areas struck by natural disaster.

MISSION & VISION



OBJECTIVES FOR 2019

OBJECTIVES HRIF HAS FOR 2019

1

In 2018 we increased our CSR* activities and HRIF wants to focus more on this in 2019. The goal is to have at least one company per week sorting and packing goods at our warehouse in Weesp.

2

As the situation in Iraq is still dire, HRIF hopes to offer more help in 2019 in cooperation with our local charity partner Bring Hope.

3

We want to get 10 more big donors for food, clothes and/or medicine.

4

We want to send 10% more trucks than last year.

* Corporate Social Responsibility



OBJECTIVES FOR 2019

PROJECT

ROMANIA

PROJECT

ROMANIA

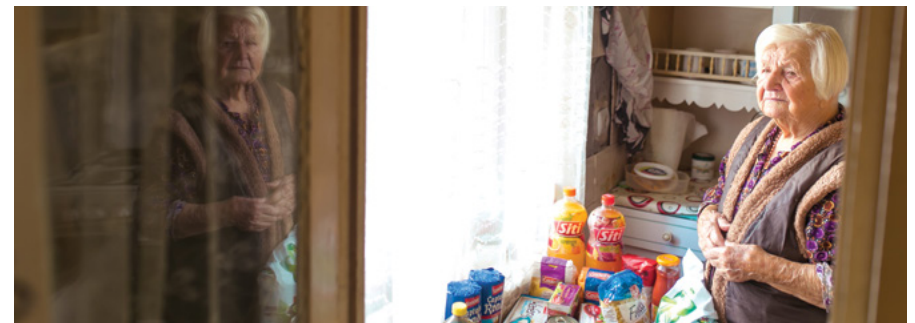
ADOPT AN ELDERLY PERSON

One of the the projects HRIF supports is in Gherla, Romania. We have been supporting them for years. They have projects for Children's Summer Camps, Romani, detained people and the elderly.

Many of elderly people in Romania have a very difficult life. They often live below the poverty line and there is little to no help. While life is hard year round, wintertime is particularly difficult, with temperatures dropping far below freezing point. They live in poorly insulated houses or apartments and are in the cold and have no resources to put a warm meal on the table. That's why we decided to offer help.

We work together with our local partner on the ground to reach as many elderly people as possible. Our collaboration ensures we offer the right help as quickly as possible. For example, the elderly living in the Cluj region are financially supported and receive a food package each month. The value of the individual support is around 20-150 Leu which is about 4 to 10 euros per person.

The food packages includes oil, sugar, flour, rice, and pasta, as well as hygiene products such as soap, shampoo, and cleaning products. This means the people we support can put a warm meal on the table once again, and face the winter a little more confidently.



STATISTICS

2018



562.724 KILO

weight of incoming goods



96 FREIGHTS

sent abroad



1969

pallets received



€ 74.932

value per freight



€ 7.193.466

value of incoming goods



2370 HOURS

Volunteer hours





STATISTICS

2018

96 FREIGHTS



PROJECT

IRAQ

PROJECT

IRAQ

CHILDREN HAVE THE RIGHT TO PLAY

In Iraq and Iraqi Kurdistan we support many different projects run by our local partner Bring Hope Humanitarian Foundation.

We support projects such as the distribution of aid, football projects, and sewing projects for women in the refugee camps. We send trucks full of aid and goods on a regular basis, including medicine, clothes, blankets, shoes and (hospital) beds.

One of the most recent distributions we supported was a distribution of toys. We may not think that toys are a necessity, but for children it is important to be able to play. By playing children begin to process the things they experienced, learn social skills and communication skills. Toys are important for children who have been traumatised. And we that every child has the right to play.

Thousands of packages of toys were distributed in different refugee camps and settlements. One of the places we

PROJECT

IRAQ

distributed to was the Al Khazir (M1) refugee camp in Iraq. This camp is located 50km from Mosul. The people who live in this camp had to flee Mosul because of ISIS and ended up in this camp. At the moment there are about 7000 men, women and children in this camp, and more and more families arrive everyday. They aren't able to return home because it is not safe there. Many have no home to return to. They have lost everything and for most there is no house to return to.

During their escape and flight from ISIS they lost everything. Their house, friends, family, jobs and all their belongings. Including their children's toys. The children now only have twigs, stones and mud to play with. But together with our local partner we changed this by giving them toys. Toys that they can call their own. Toys that they can play quietly with in a corner of their tent or they can play together with their brothers and sisters.

Parents have told us that they are incredibly happy that their children can play again and can just be children for a moment.





HIGHLIGHTS 2018

HIGHLIGHTS 2018

A COUPLE OF OUR HIGHLIGHTS

1

We have a new warehouse. This means we now have 1100m², a huge increase from our 450m² of working space. We can do more and work faster.

2

90% of all the goods and aid we received, sorted, sent and distributed were brand new.

3

Our CSR* activities increased at the end of 2018 and large companies visited us and helped us sort goods.

* Corporate Social Responsibility



PROJECT

MOLDOVA

WORKING TOGETHER FOR VULNERABLE FAMILIES

Together with our local partner we support multiple projects in Moldova. Many people live in poverty and for people with a disability or illness, it is even harder. The care they and/or their children need is considered a luxury and most people have to choose between going to the doctor or putting food on the table. This is a choice nobody should have to make.

That's why we support multiple projects that help vulnerable families throughout Moldova. We support big families, single parent households, children with a disability, orphans and the elderly. Our partner on the ground where our help is most needed. They collaborate with different organisations. For example with various hospital departments, such as the paediatrics, psychiatry, neurology and oncology departments. Because of these collaborations they can more easily map out what's going, where help is needed and what how we can have the greatest impact.



We oversee the collection and transport of the right relief goods and our local partner manages the distributions on the ground. Our local partner keeps a detailed list of what is needed exactly so that no space, transport and money is wasted on the wrong relief goods. As a result we are able to send trucks full of clothes, shoes, food, beds and blankets, often.

Together we made sure that Mary's family has enough warm clothing to last them through the cold winter, giving them one less thing to worry about. She is



a single mother of 4 children who recently became homeless. They now live in a small rental apartment with roommates.

We also supported Julia and her family. Julia is terminally ill and won't get better. She has 3 children and is not able to work. Not a day goes by where she is not worried and concerned about her children and how to make sure they are well. Our local partner often visits her to see how the family is doing and if there are any specific items she needs so she can take care of her family. When they see a need, they help immediately. For example, we recently gave Julia a package of warm shoes, clothes and food. It is incredibly special to see how we can help so many people and families when we work together closely.

CONTACT INFORMATION

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